

TUDELÜ WARRANTY

Limited 3 Year Warranty
for
Retractable Roll Up Walls

Tudelü was established with a commitment to making products that will add a new dimension to your home or office for a long time, and we are confident in our Products & Processes and hereby provide the following "Limited 3 Year Warranty."

Warranty Claim Process:

Any product rework or replacement must be pre-approved. In most cases, we recommend that the product be returned for correction to our facility in 100 Industrial Avenue, Little Ferry, NJ 07643 This warranty DOES NOT include the costs of shipping defective products and the buyer will be responsible for all shipping costs to/from our facility when required.

All warranty claims must be submitted by the original purchaser of the product from Tudelü for validation purposes. You must provide an original invoice number for verification. Tudelü reserves the right to inspect and test products to determine the validity of any Warranty Claim made or perceived, and Tudelü is the final judge as to its cause and rectification processes.

What Is Covered:

Our Limited 3 Year Warranty is valid for the original purchaser of our retractable wall only, and only when the wall has been installed permanently in a single location. Our Limited 3 Year Warranty is non-transferable, and is the only valid Warranty, implied or otherwise, in connection with our retractable walls. In no other event shall Tudelü be held liable for direct or indirect loss, consequential damage(s), or any other claims except as provided for in this warranty.

Our Limited 3 Year Warranty assures the workmanship and materials (Labor Excluded) utilized in our retractable walls will be free from defects, under normal use, to the original purchaser in a single location, for a lifetime. Tudelü will repair or provide replacement product, at its election, free of charge, for any product proven to have a manufacturing defect during the lifetime of the product up to a maximum liability which shall be equal to the cost of replacement of the defective product. Tudelü shall in no event be liable for labor charges or other expenses whatsoever in connection with removal, repair or installation of either the original or replacement product. In the event of repair or replacement pursuant to terms of this warranty, the original warranty shall apply to the repaired or replacement product. In lieu of replacement/repair, Tudelü, at its sole discretion, reserves the right to refund up to the amount paid by the original purchaser of the product but not including any installation/removal costs, consequential damage costs, or any other costs whatsoever. The term "defect" as used in this warranty is defined as imperfections which impair the utility/intended use of the retractable wall and are generally not applied to perceived issues deemed 'aesthetic' or 'subjective judgments.'



Our Limited 3 Year Warranty is only valid when all retractable walls are installed in accordance with Tudelü Installation Instructions (Available on our [resources page](#)). Retractable walls installed incorrectly, in applications for which they were not intended, damaged during installation, or not installed in accordance with Tudelü accepted methods, are NOT eligible for coverage under this or any other warranty, implied or otherwise. Our Retractable Screens are intended for Interior Applications Only, any Exterior Applications or constant exposure to outdoor elements will result in the Warranty being void.

Our Limited 3 Year Warranty expressly excludes the labor and installation.

Our Limited 3 Year Warranty does not cover changes/fading/chalking in all finishes of all parts as it is an expectation this may take place with the passage of time but in no way affects the operation of the retractable wall.

Our Limited 3 Year Warranty does not cover damage caused by misuse, abuse, negligence, scratching, corrosive atmosphere contaminants, vandalism, modifications, or any 'Act of God,' or other causes reasonably beyond the control of the Tudelü.

This Document expresses the entire liability of Tudelü with respect to its retractable walls.

Customer:

Job Site:

Completion Date: